

Request for Confidentiality of Personal Information Maintained by the City of Lake Dallas Accounts Receivable Department

Personal information in your city of Lake Dallas customer account records (e.g. your address and telephone number) is generally considered public information under the Texas Government Code, Chapter 552 (Public Information Act). The social security number of a living person is confidential and may not be released in most cases.

The Texas Utilities Code, Chapter 182 (Rights of Utilities Customers), provides that a government-operated utility may not disclose personal information if the customer requests that the government-operated utility keep the personal information confidential.

*A request for confidentiality under Chapter 182 does not prohibit a government-operated utility from disclosing personal information in a customer's account record to: (1) an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility, the state, a political subdivision of the state, or the United States; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service or compensation. A customer may rescind a request for confidentiality by providing the government-operated utility written permission to disclose personal information. A government-operated utility or an officer or employee of a government-operated utility is immune from civil liability for a violation of Texas Utilities Code, Subchapter B.

This form enables you to request confidentiality of your personal information under Texas Utilities Code, Chapter 182. Whether or not you wish to request confidentiality of your personal information, please check the appropriate box below and return this form to the City of Lake Dallas. You may return this form with your next payment.

I request that my personal information maintained by the City of Lake Dallas be kept confidential under Texas Utilities Code, Chapter 182.

I hereby rescind my request that my personal information maintained by the City of Lake Dallas be kept confidential under Texas Utilities Code, Chapter 182.

Signature of account holder

Date