



FOR IMMEDIATE RELEASE

212 Main Street · Lake Dallas, Texas 75065 · (940) 497-2226 · (940) 497-4485 Fax

## City of Lake Dallas Closures

**Lake Dallas, TX, March 23, 2020** - To best comply with Federal, State, and Local Disaster Declarations and Emergency Mandates, and to ensure the health and safety of the public and Lake Dallas staff, all City facilities will be closed to the public effective at 10:00 p.m. on March 23, 2020 and will remain in effect until March 30, 2020 but is subject to further extension. City staff will continue to work on behalf of the residents of Lake Dallas and can be reached through phone, email, or the Lake Dallas website located at [lakedallas.com](http://lakedallas.com).

**City Administration / Municipal Court / Development Services** : The front desk of City Hall will be closed during this period. Citizens are highly encouraged to do business over the phone or via email. Please utilize the staff directory to contact City Administrators. The staff directory is found at [lakedallas.com/Directory.aspx](http://lakedallas.com/Directory.aspx).

- **Municipal Court**: Court proceedings through May 15 are cancelled. Updates to come. Contact the court at [mfernandez@lakedallas.com](mailto:mfernandez@lakedallas.com) or (940) 497-2226, ext. 201.
- **Development Services**: Contact development services at [gcowling@lakedallas.com](mailto:gcowling@lakedallas.com) or (940) 497-2226, ext. 402. For permitting information, visit [lakedallas.com/Development](http://lakedallas.com/Development).

**Police Department** : The Police Department will continue to operate during this time, but the front administrative desk will be closed to the public. For immediate safety or medical concern, please call 9-1-1. For non-emergency calls, please call (940) 349-1600 and select "OPTION 9." For online Police Department information, please visit [lakedallas.com/Police](http://lakedallas.com/Police).

**Public Works** : Public Works will continue to operate during this time. Visit [lakedallas.com/PublicWorks](http://lakedallas.com/PublicWorks) for updates on projects or to report concerns. Contact: [lcline@lakedallas.com](mailto:lcline@lakedallas.com) or (940) 497-2226, ext. 501

**Library Services** : The Lake Dallas Public Library is closed to public entry but is providing curbside pickup services. Library staff are moving all programming online during this period. Information on programs is available at [lakedallas.com/Library](http://lakedallas.com/Library). Contact: [nmcadams@lakedallas.com](mailto:nmcadams@lakedallas.com) or (940) 497-3556.

**Animal Services** : The Animal Shelter is closed at this time. Please reach out to the shelter with any animal service questions or needs. Contact: [animalservices@lakedallaspd.org](mailto:animalservices@lakedallaspd.org) or (940) 497-7090.

**Code Compliance** : Code Compliance will continue to operate during this time. To report concerns, visit [lakedallas.com/requesttracker.aspx](http://lakedallas.com/requesttracker.aspx) or call (940) 497-2226, ext. 403.

**Willow Grove Camping** : The front desk for Willow Grove Camping is closed during this time. Due to flooding the park is currently closed. For information about the park, please email [drusnak@lakedallas.com](mailto:drusnak@lakedallas.com) or call (940) 497-2226, ext. 403.

**Park Playgrounds** : The playgrounds at City Park, Community Park, River Oaks Park and Willow Grove Park are closed until further notice. Contact: [lcline@lakedallas.com](mailto:lcline@lakedallas.com) or (940) 497-2226, ext. 501.

For all updates concerning this virus and any local, state, and federal updates, please visit us online at <http://lakedallas.com/Coronavirus>.